



March 19, 2020

## Coronavirus (COVID-19) – Prevention and Business Response Statement

Dear Valued Customers, Vendors, and Employees:

As updates surrounding the coronavirus, officially named COVID-19, are made public, States Logistics Services, Inc. remains committed to the health and well-being of our customers and employees. We have compiled information and resources from several sources in the healthcare industry, and we are closely monitoring information coming from the CDC (**Centers for Disease Control and Prevention**). If you'd like the latest updates, please also refer to the **U.S. CDC**.

### What is the current health threat in the U.S.?

According to the **California Department of Public Health**, while imported cases of COVID-19 have been detected in the U.S., there is no evidence of sustained person-to-person transmissions of the virus. On January 31, Health and Human Services Secretary Alex M. Azar II declared a public health emergency in the U.S. to aid the nation's healthcare community in responding to the virus. While the **CDC maintains** that the *potential* public health threat posed by COVID-19 is high, **the immediate health risk for the general public in the U.S. is considered low at this time.**

### What are the symptoms and who is at a higher risk?

Symptoms include cough, sore throat, high temperature, and feeling tired and achy, which are symptoms similar to the flu. According to **Sutter Health**, **"the flu poses a much greater public health risk in the United States at this time."** People with an increased risk of infection include people with underlying health issues, older adults and healthcare workers caring for patients with COVID-19.

## Prevention & Treatment

The best way to prevent illness is to avoid being exposed to this virus. However, as a reminder, CDC always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick except to get medical care.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Follow CDC's recommendations for using a facemask.
  - CDC does not recommend that people who are well wear a facemask to protect themselves from respiratory diseases, including COVID-19.
  - Facemasks should be used by people who show symptoms of COVID-19 to help prevent the spread of the disease to others. The use of facemasks is also crucial for health workers and people who are taking care of someone in close settings (at home or in a health care facility).
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
  - If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.



**What preventative measures is States Logistics taking?**

- Janitorial has been instructed to increase frequency of cleaning in high traffic areas during high traffic times by wiping down and sanitizing counters, handrails, door handles, and regularly touched surfaces.
- Hand sanitizing stations are available.
- The company will continue to monitor information coming from the CDC for further directives.
- We have formulated a response team to keep aware of daily updates relating to our workforce's health and safety.
- We have sanitation companies available to deep clean if infection is discovered.

If you have any questions, please contact Jennifer Monson at [JMonson@stateslogistics.com](mailto:JMonson@stateslogistics.com) or the Safety Department at (714) 367-8222 or [Safety@stateslogistics.com](mailto:Safety@stateslogistics.com).